



C`Uja / Repair Order Form

Service Department

PT. Güntner Indonesia
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Customer :

Company: _____ Telp./Fax: _____
Contact person: _____ E-Mail: _____

Original data: (please specify at least an indication of the original sale contract)

Serial No.: _____ Order Confirm. No.: _____
Project No.: _____ Invoice No.: _____

Installation location:

Contact person at installation location:

Fault Description:

- Wrong delivery** : unit type unit qty spare part type spare part qty
- Damage/defect** : in casing/tray in painting in fan in fins/tube in header/u-bend
- Fan Problem** : Burning High vibration Noisy Unbalance High Ampere Fan guard defect
- Leakage** : in tubes in header/collector in u-bend
- Heater Problem** : short-cut coil heater short-cut tray heater short-cut fan heater Defect cable heater
- Controller Problem** : in GMM in GWS in EC fan Others type
- Corrosion/rusty** : in casing/tray in fan/fan guard in fin/tube in other part
- Defrost problem** : Electric Hot gas Hot glycol Water
- Other**

Occurrence of the fault:

- During the commissioning at End-user
- During operation after days/months
- During transportation
- During switching on/off

Type of failure:

- Fault occurs sporadically
- Fault always occur
- Fault occurs only in certain situations

Qty of failure: _____

Specific description of failure:

**After entering your claim we will send you a service number.
Please always use this in your correspondence.**